

Limited Supply-Only Product Warranty

United States & Canada



www.aluminumhorizontalslatfence.com

This Limited Supply-Only Product Warranty ("Warranty") is provided by AluminumHorizontalSlatFence.com ("AHSF") to the original purchaser ("Purchaser") of eligible aluminum horizontal slat fence products supplied in the United States or Canada. This Warranty applies only to products supplied by AHSF and is subject to the terms below.

1. Warranty Coverage

AHSF warrants eligible aluminum fence components, when used under normal conditions and for their intended purpose, against covered defects in materials and workmanship during the applicable warranty period. This is a supply-only warranty. Installation, labor, removal, reinstallation and related site work are not included.

2. Warranty Period

Application	Aluminum Structure	Factory-Applied Architectural Finish
Residential	15 Years	5 Years
Commercial / Multi-Residential	25 Years	5 Years

Warranty periods begin on the original date of purchase shown on the AHSF invoice. The structural warranty is an AHSF limited warranty. The architectural finish warranty is limited to the scope and performance conditions stated in this Warranty and does not extend beyond applicable coating-system limitations.

3. What Is Covered

- Structural failure of supplied aluminum components caused by a manufacturing defect.
- Defective factory welds or fabricated aluminum components supplied by AHSF.
- For five (5) years, covered failure of the factory-applied architectural coating, including peeling, checking, chipping, cracking, blistering, crazing or delamination under normal atmospheric conditions.
- For five (5) years, coating color and chalk performance only to the extent covered by the applicable coating specification and supplier performance limits.

4. Finish Performance & Maintenance

The factory-applied architectural finish is intended for exterior architectural aluminum. To maintain finish coverage, the Purchaser must use reasonable care and follow applicable AAMA cleaning and maintenance guidance. At minimum, coated surfaces should be rinsed with fresh tap water at least once every twelve (12) months, and more frequently where salt, pollution, dirt or other deposits accumulate. Abrasive or harsh chemical cleaners must not be used.

Color variation between different production runs, replacement material, touch-up areas or differently exposed surfaces is not a defect.

5. Exclusions

- Installation errors, installation workmanship, improper post setting, improper drainage, movement of supporting structures, or site conditions.
- Labor, removal, reinstallation, demolition, access, equipment, freight, shipping, disposal, or incidental project costs.
- Misuse, abuse, accident, impact, vandalism, negligence, fire, flood, storm, earthquake, or other events beyond AHSF's reasonable control.
- Improper storage, shipping, handling, fabrication, processing, maintenance or use after delivery.
- Damage caused by standing water, corrosive chemicals, harmful fumes, salt accumulation, unusual atmospheric exposure, extreme temperatures, or abnormal environmental conditions.
- Damage or coating failure at cut edges or at areas that are cut, drilled, sawed, milled, welded, bent, formed, recoated, altered or otherwise modified after the original factory coating process.
- Damage caused by adhesives, tapes, sealants, mastics, abrasive cleaning, harsh chemical cleaners, or incompatible materials.

- Uneven fading, color change, gloss change or appearance caused by unequal sunlight, weather or environmental exposure.
- Pre-existing mill-finish imperfections within normal aluminum-industry tolerances, including die lines or similar cosmetic conditions.
- Hardware or accessories not supplied by AHSF, including third-party hinges, latches, operators, fasteners or automation equipment.
- Normal wear, minor cosmetic variation, or conditions that do not impair the intended function of the product.

6. Warranty Claims

The Purchaser must notify AHSF in writing within twenty (10) days after discovering a claimed defect and within the applicable warranty period. The claim must include proof of purchase, project address, installation date if available, photographs showing the issue, and a written description of the claimed defect. AHSF must be given reasonable access to inspect the affected product or may require the affected component to be returned for evaluation.

7. AHSF's Obligation

If AHSF determines that a covered defect exists, AHSF's sole obligation will be, at its discretion, to repair, recoat or replace the affected supplied component. Any repaired, recoated or replacement component remains covered only for the balance of the original warranty period; the warranty period does not restart or extend.

8. Transferability

This Warranty is non-transferable and applies only to the original Purchaser. It does not automatically transfer with the property, project, fence system or resale of the product.

9. Limitation of Liability

To the maximum extent permitted by applicable law, AHSF will not be liable under this Warranty for indirect, incidental, special, punitive or consequential damages, including loss of use, revenue or profit. AHSF's liability under this Warranty will not exceed the amount paid to AHSF for the affected supplied product.

10. Consumer Rights

This Warranty gives the Purchaser specific contractual rights. The Purchaser may also have other rights under applicable federal, state, provincial or territorial consumer-protection law. Nothing in this Warranty excludes or limits rights that cannot lawfully be excluded or limited.

11. Entire Warranty

This document states the complete written limited warranty provided by AHSF for the covered product and supersedes prior AHSF warranty statements for purchases made on or after the effective date above. No installer, dealer, sales representative or other person may expand this Warranty unless the change is made in writing by an authorized representative of AHSF.